

Accelerate Patient Payments for Orthopedics



Automate and Outsource Patient Payments

As patient payments become a growing share of Orthopedic revenue, it's critical to maintain a consistent and customer friendly approach to collecting open balances. HiLite Pay is an end-to-end patient payment solution designed to easily integrate into

your systems and workflows. It delivers electronic and paper statements while offering easy online and mobile payments. You also get clear insight into A/R collections and performance. HiLite Pay helps make your services affordable to patients. Improve the client experience and deliver better financial results.

Patient Outreach

Current Balance 0-30 days

Text & Email Statement



Our "always on" payment applications are available 24/7 and integrate seamlessly with your existing systems. HiLite Pay automates repetitive tasks and eliminates costly mistakes.

- Automated electronic & paper statements
- Payments integrate into existing systems
- Patient payment portal
- Patient Financing Options
- 24/7 Customer Support

Online & Onsite Payment



Patient Payment Portal



24/7 Customer Support



Past-Due Notice



Past due notices are automatically sent by text and email to patients. Patient can pay by clicking a link on their statement.

HiLite Pay offers financing options that help relieve the burden of healthcare debt without the high cost of health care credit cards.

HiLite customer support is always available to answer billing questions and explains the patient's responsibility, reducing the burden on your staff.

Patient Financing



24/7 Customer Support



Debt Collection over - 120 days

Pre-Collection Notice



Before an outstanding balance reaches 120 days, a pre-collection notice is sent to patients. HiLite customer support continues to work with patients to help resolve outstanding balances, and can take payments over the phone or direct them to our patient financing solution.

Our philosophy is to avoid collections and offer an empathetic approach to financial responsibility, sending to collections only as a last resort.

Patient Financing



24/7 Customer Support

