

Affordable Client Financing

for Treatment Centers

Automate and Outsource Client Financing & Payments

As client payments become a growing share of Treatment Center revenue, it's critical to maintain a consistent and customer friendly approach to patient payments. HiLite Pay is an end-to-end healthcare payment and financing solution designed to easily integrate into your existing systems and workflows.

It delivers electronic and paper statements while offering easy online and mobile payments. You also get clear insight into A/R collections and performance. Our financing options help make your services affordable to clients. Improve the client experience and deliver better financial results for your Treatment Center.

Patient Outreach

Current Balance 0-30 days

Text & Email Statement



Our "always on" payment applications are available 24/7 and integrate seamlessly with your existing systems. HiLite Pay automates repetitive tasks and eliminates costly mistakes.

- Automated electronic & paper statements
- Payments integrate into existing systems
- Patient payment portal
- Patient Financing Options
- 24/7 Customer Support

Online & Onsite Payment



Patient Payment Portal



24/7 Customer Support



Past Due 30 - 120 days

Past-Due Notice



Past due notices are automatically sent by text and email to patients. Clients can pay by clicking a link on their statement.

HiLite Pay offers financing options that help relieve the burden of healthcare debt without the high cost of health care credit cards.

HiLite customer support is always available to answer billing questions and explains the patient's responsibility, reducing the burden on your staff.

Patient Financing



24/7 Customer Support



Debt Collection over - 120 days

Pre-Collection Notice



Before an outstanding balance reaches 120 days, a pre-collection notice is sent to clients. HiLite customer support continues to work with clients to help resolve outstanding balances, and can take payments over the phone or direct them to our financing solution options.

Our philosophy is to avoid collections and offer an empathetic approach to financial responsibility, sending to collections only as a last resort.

Patient Financing



24/7 Customer Support

